

**VECYS®**

**WARNING:**

- Please read and understand this entire manual before attempting to operate or use the product. This will ensure you receive the most enjoyable and trouble-free operation of your new water cooler.
- After receiving the machine, please leave it alone for over 24 hours on a flat surface and then start up the machine.

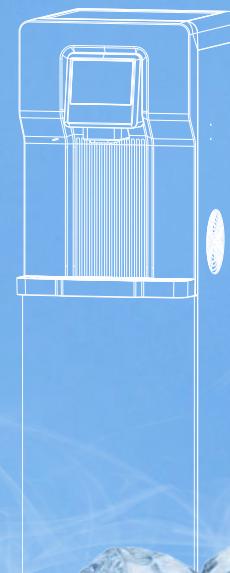
**WELCOME TO GET SUPPORT  
FROM US**



**VECYS®**

# **WATER COOLER WITH BUILT-IN ICE MAKER INSTRUCTION MANUAL**

**IMPORTANT: READ CAREFULLY, RETAIN FOR FUTURE REFERENCE. MANUAL MUST BE READ BEFORE OPERATING!**



**Model: BYCZ623**



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## SAFETY INFORMATION

Please read and understand this entire manual before attempting to operate or use the product. This will ensure you receive the most enjoyable and trouble-free operation of your new water cooler.

### Sign Instructions

The safety precautions listed here are important matters related to safety, please follow them. The signs and meanings are shown as below.

Sign	Meaning Of The Sign
 WANRNING	It means if do not operate properly, it may cause death or serious harmful personal injuries.
 ATTENTION	It means if do not operate properly, it may cause death or harmful personal injuries or item loss.
	It means prohibited (prohibited behaviour). Specific prohibited contents are in the sign or icons, instructions and statements near the sign .
 !	It means enforced actions (must be enforced). Specific actions are shown in the sign or in the icons, instructions and statements near the sign.
 !	It means matters needs to pay attention to. Specific actions are shown in the sign or in the figures, instructions and statements near the sign.

### Warnings

#### Prohibited Behaviour

- Do not disassemble, repair or refit the machine, or it may cause fire, electric shock or accidents, for repair, please contact your supplier.
- Before doing daily maintenance, please pull the plug out of the socket, disconnect the power supply first, otherwise it may cause electric shock and short circuit.
- Do not use wet hands to plug and unplug the power supply, otherwise it may cause electric shock, burn or other injuries.
- Do not immerse the machine in water or use it in bathroom or where the machine may be splashed with water, otherwise it may cause short circuit or electric shock.
- Do not use it in unstable positions, otherwise injuries and faults may occur due to falling or tipping. Please pay special attention: When placing the machine, do not put it stand out of the platform.
- Do not damage the power cord or plug.(Do not scratch, process the power cord and plug, do not approach heater, do not bend, twist forcibly, pull it hard or place the weight on it)Use damaged power cord and plug may lead to electric shock, short circuit and fire.
- Do not use damaged power plug or loose socket, otherwise it may lead to electric shock or fire due to heat.
- Do not exceed the rated standard of the socket(above 10A),applicable voltage is 115V, frequency is 60Hz, and please make sure there is reliable grounding. If the voltage exceeds the limit, it may heat, cause fire and electric shock.
- Do not damage the cooling circuit(piping). If refrigerant leaks, it may lead to fire or serious accidents, meanwhile causing the machine not to function properly.
- Do not let the children use the product, and please use it in positions where is unaccessible by children, otherwise it may lead to burn, electric shock and injuries.
- Do not extend hands into the mechanical parts at the back side of the machine, otherwise it may lead to burn or injuries caused by heat parts, which may also cause damage to the machine.
- When repairing the product: Do not tilt the machine over 45 degrees or turn it upside down, otherwise the compressor and cooling system may not work properly.
- Do not use it in places with hot objects or dirty air. Please keep it in a well ventilated, cool and dry place where the height of water level can be ensured. To ensure the air circulation, please keep the machine away from the walls or furniture for at least over 15 cm.

### ⚠ Enforced Actions

- Please wipe the dust on the power plug frequently, otherwise fire may occur due to poor insulation. Please pull out the power plug and wipe it clean with dry cloth.
- If not using it for a long time, please pull out the power plug after cutting off the power supply and drain the remaining water from the drainage outlet and store it in dry condition inside.
- When the machine starts or stops, start the relay, thermal protector and other electric parts will have "click" sound because of the actions, when the refrigerant flows in the pipe, there will be "flowing" sound, during ice making, when the machine is releasing the ice, the system will have "click" sound, these are all normal phenomena, not malfunction.
- In case of abnormality or failures, please stop using immediately, otherwise it may cause smoke, fire and electric shock, please cut off the power supply and pull the power plug out of the plug, and then please contact us to get help.
- When placing the machine, please leave plenty of space for it, otherwise the refrigerant may leak and stay, this may lead to fire or serious accidents.
- Please use separate socket for the machine, do not share one socket for multiple electric appliances, otherwise it may lead to electric shock, short circuit and fire.
- Please plug the plug into the socket completely. If not, it may lead to electric shock or fire due to heat.
- If power cord is damaged, it must be replaced by professionals in the manufacturer's maintenance department or similar department to avoid danger.

### ⚠ Safety Attention

- Please hold the insulated part of the power plug in the front section and pull out the power plug. Do not pull the wire, otherwise, the power cord may break or catch fire.
- When doing daily maintenance, do not remove internal sensors and touch parts forcibly, otherwise it may lead to failure or accidents.

### Attenions

1. After receiving the machine, please leave it alone for over 24 hours and then start up the machine.
2. The wrong use a ground wire can have the risk of electric shock. For your safety, the ice maker must use a reliable grounding power supply.
3. Do not connect the power cord to the socket with wet hands, otherwise electric shock may occur.
4. The machine needs standard 115V/60Hz/10A power supply with grounding.
5. When using it for the first time or not use it for a long time, please flush the water tank and drain water from the drainage outlet.
6. As there may be smell or dust, please dispose the ices water from the first 2 cycles.
7. When connect to the power supply initially, the ice size produced may be relatively small, this is not malfunction.
8. To keep the ice maker clean and hygienic, daily management and check are very important.
9. After the ice maker is used for a long time, due to the change of temperature, water quality and other use environment and aging of the product, there may be scale, mold and rust mixed into the ice.
10. Please pay attention to the daily maintenance of the water tank and keep it clean.
11. Please do not use water or other liquids with impurities or containing solid particles.
12. The ice may have smell due to water quality. The ice from first time production after purchase may have an odor, this is not fault. After using it for several times, the smell will disappear. If you mind the smell, it is suggested to use ice maker cleaner or citric acid to clean it. It is suggested not to be consume odorous ice to avoid discomfort or other illnesses.
13. To ensure ice quality, please replace water frequently.
14. If not using it for a long time, please pull out the plug out of the socket after cutting off the power supply of the machine and drain the remaining water from the drainage outlet, and keep the machine in a dry internal condition.
15. Children using the machine must be accompanied by a guardian.

## PRODUCT INTRODUCTION

Congratulations! You are now the proud owner of the ICE MAKER WATER COOLER from VECYS! This stylish and high technology allows you to enjoy refreshingly chilled water and ice in no time! Perfect for home, office, school and more!

### Product Features:

**【Flexible Cooling Choices】** The VECYS 2-in-1 Bottom Load Water Cooler Dispenser offers two flexible cooling options tailored to your preferences. Savor refreshing cold water or delightful room temperature water whenever you desire. Please note that this dispenser does not provide hot water functionality.

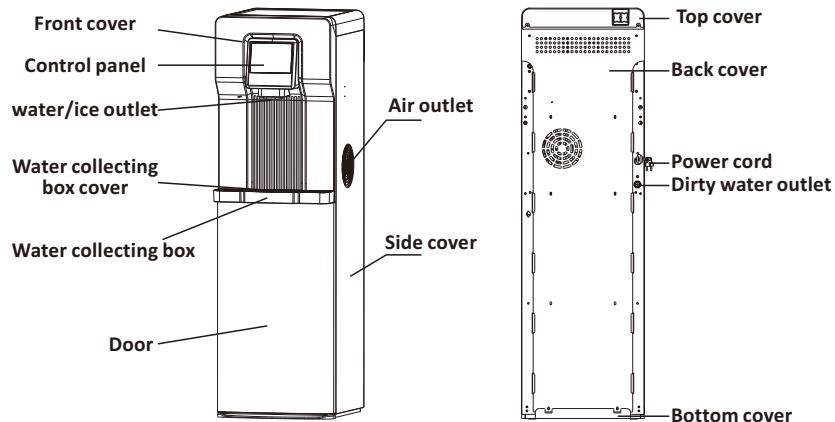
**【Convenient Built-in Ice Maker】** Indulge in the convenience of the built-in ice maker, producing 18 lbs (8 kg) of ice within 24 hours. Enjoy a continuous supply of ice for your beverages and gatherings.

**【User-Friendly and Enduring】** The VECYS Water Cooler Dispenser boasts user-friendly features, thanks to its bottom loading design allowing effortless bottle placement and spill reduction. Crafted from high-quality materials, it guarantees durability and long-lasting performance.

**【Energy-Saving and Adaptable】** Embrace energy efficiency with this water cooler dispenser, consuming less power while delivering efficient cooling and ice-making capabilities. Versatile for both home and office use, it caters to various environments.

**【Reliable Warranty and Safety Assurance】** Experience peace of mind with the VECYS Water Cooler Dispenser's one-year warranty, offering dependable after-sales support. ETL certified, it ensures adherence to high-quality and safety standards.

## PARTS & SPECS



### NOTE:

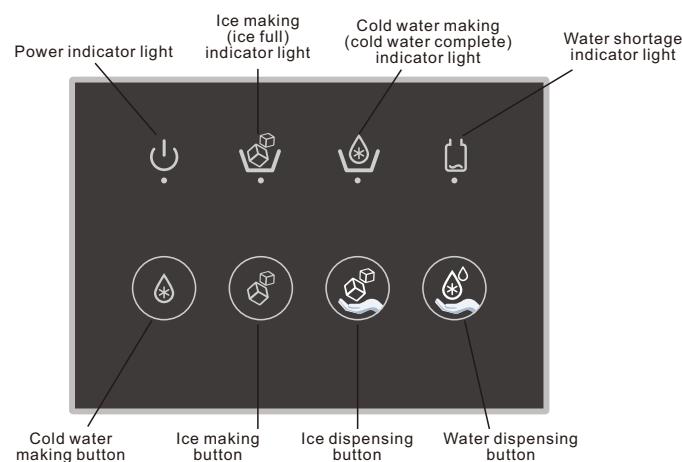
1. Due to ongoing product development, parts are subject to change without notice.
2. The spare parts apart from the main machine is consumables, when they are missing or need replacement, please contact us.

## TECHNICAL PARAMETERS

Product model	BYCZ623	Climate type	ST
Rated power	115V~	Ice making current	3.0A
Rated frequency	60Hz	Ice shape	Pellet
Ice making capacity/ 24hours	18LBS/24h	refrigerant	R600a/0.85Oz
Cold water capacity/ hour	≤50°F 2L (0.53Gallon) /H	Product size/ Packing size	12.2*14.49*40.82inch /13.98*15.35*45.08inch
N.W./G.W.	33.3Lbs/37.8Lbs	TESTING BASED	water: 77°F ambient: 77°F
Ice storage	1.2LBS	Outlet flow	≥1.0L (0.27Gallon) /Min

Note: The data above are for general reference only, they will vary due to ongoing product development, season using environment, situation and temperature conditions.

## CONTROL PANEL



## HOW TO USE

### Tips before using

1. Remove all packaging, open the door to check the accessories, if any accessories are missing, please contact customer service; refer to the manual for machine functions and precautions for use.
2. Place the machine in a cool place away from heat sources and radiation, with good ventilation around the machine, place the machine horizontally and ensure that there are at least 16cm gaps on both sides and the back.
3. The location where the machine is placed has a suitable outlet to power on.

### When using

1. Plug in the power, and the power indicator remains solid.
2. If there is a water shortage at this point, the water shortage indicator will flash. If there is no water shortage, the water shortage indicator will not light up.
3. In any state, press the "Cold water making" button to enter the cooling water mode. The "Cold water making" button remains solid, and the "Cold water making(cold water complete)" indicator light flashes until the cold water production is complete, at which point it remains solid. To cancel the cooling water mode, press the "Cold water making" button again; the button will turn off to indicate cancellation.

4. In any state, press the "Ice making" button to enter the ice making mode. The "Ice making" button remains solid, and the "Ice making (ice full) indicator light" indicator flashes until the ice making process is complete, at which point it remains solid. To cancel the ice making mode, press the "Ice making" button again; the button will turn off to indicate cancellation.

5. For ice retrieval, press the "Ice dispensing" button. The button light will flash to indicate ice dispensing is in progress, and the light will automatically turn off when ice dispensing is complete. (Note: Please place your cup as close as possible to the ice dispensing outlet to prevent ice cubes from spilling.)

6. For water retrieval, press the "Water Dispensing" button. The button light will flash to indicate water dispensing is in progress. Press the button again to stop water dispensing. The light will turn off to indicate water dispensing has been canceled.

When neither the cold water nor ice making functions are enabled, pressing the "Water dispensing" button provides room temperature water.

### Reminder:

1. Under normal indoor water temperature, turn on the ice making mode and you can get ice cubes in about 8 minutes. After 1-1.5 hours, the ice bin inside will be full.
2. Under normal indoor water temperature, turn on the cold water production mode, and the cold water production will be completed in about 40 minutes. The minimum temperature of the cold water is 41°F, and the machine will automatically stop producing cold water at this time; When the water temperature rises to 50°F, the cooling water function will automatically start.

**Attention: The above reference time depends on the actual ambient temperature and water temperature. In addition, this machine is not a freezer, please enjoy ice cubes as soon as possible.**

## TROUBLESHOOTING

Fault Phenomenon	Fault Cause	Fault Treatment
Power indication light is not on	The power plug is not plugged well or there is no electricity in the socket.	Plug the power plug correctly into the socket and make sure it is connected separately.
The ice making process is normal but no ice is formed	Ambient temperature or water temperature is too high	Move it to a cooler place or make the water temperature lower than 89°F.
The lack of water light is flssling	There's not enough water in the bucket	Change the ice bucket, and start the ice making process again.
The machine is operating but not making ice	The compressor is in start protection or refrigerant leaks	Turn it on and off consecutively or bad contact of the plug will cause the compressor not work , wait 30 minutes and the machine will operate normally. If after over 30 minutes, the ice maker is still not started , please stop using the product and contact your supplier.

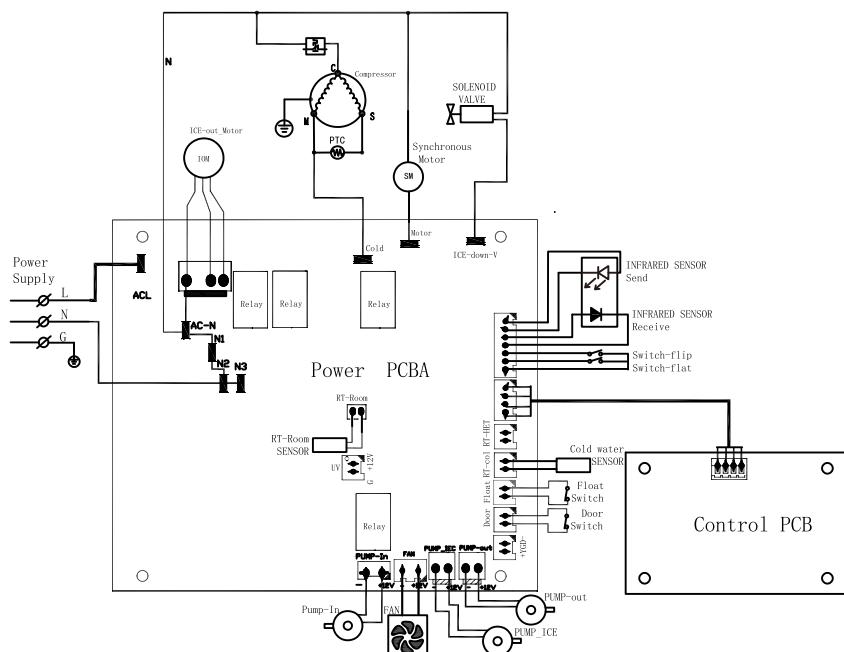
## CARE AND MAINTENANCE

1. Do not use chemicals, such as alcohol. (except wash the evaporator columns with alcohol)
2. Do not use steel ball, hard brush and other tools to clean the surface of the product.
3. Do not expose product's power line and packaging accessories to the sun.
4. Do not tilt the machine to over degrees or turn it upside down, otherwise the cooling system may not work properly.
5. The machine is not been used for a long time, the water inside the water tank should be drained and the water tank should be wiped.

## NON-FAULT DESCRIPTIONS

Situation	Reason
When the ice maker first starts up, the water pump pumps for 5 seconds and then stops for 5 seconds and then pumps again for 5 seconds and then stops again for 5 seconds, and then sucks water continuously for 3 minutes.	This is to exhaust the air from the water suction pipe to prevent it produce water without water.
After connecting to the power supply and the machine is on, the ice making box has "click" sound.	This is to detect if the ice making box is horizontal.

## ELECTRICAL WIRE DIAGRAM



## WARRANTY

### 30-Day Money-Back Guarantee and a limited-year-warranty

We stand proudly by our products and take pride in our customer service. We warrant that our products will be free from defects in all materials and workmanship (excluding paint and finish) for the Warranty Coverage Period described below. This warranty is extended only to the original consumer purchaser. During the Warranty Coverage Period, we will (at our sole option) replace any defective part or product covered by this warranty when provided with proof of purchase. The replacement will be without charge.

#### Coverage Details:

Warranty does not cover normal wear of parts or damage caused by misuse, abuse, overheating and alteration. No alterations are covered in this warranty. AQUART is not responsible for any loss due to neglectful operation. Furthermore, this warranty does not cover products damaged or rendered defective due to accident, misuse, abuse, modification, water damage, neglect, improper handling or storage, improper maintenance or installation, incorporation of third-party components or exposure to weather, natural disasters such as earthquakes, hurricanes, tornadoes, floods, lightning, fires, or failure to follow instructions for use.

ANY WARRANTIES IMPLIED BY LAW SHALL IN NO EVENT EXTEND BEYOND DURATION OF THIS EXPRESS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. REPAIR OR REPLACEMENT AS PROVIDED HEREIN IS YOUR EXCLUSIVE REMEDY FOR ANY DEFECTIVE PRODUCT. IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF THE PURCHASE OR USE OF THIS PRODUCT, WHETHER BASED UPON CONTRACT, TORT, STATUTE OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Please keep all original sales receipts from the authorized dealer. Proof of purchase is required to obtain warranty services. Our warranty is limited to all purchases made from VECYS. If you purchased through a different retailer, please contact them directly. (Unauthorized reselling of VECYS products is prohibited.) Any parts or products returned without written authorization will be discarded without notice. To obtain warranty services submit a warranty request by mailing support@aquare.cn. We are happy to help and are available Monday-Sunday, between 9 am to 5 pm PST.

Warranty applies to the United States and Canada.

### Exceptions

There is no written or implied performance warranty on AQUART products, as the manufacturer has no control over the installation, operation, cleaning or the maintenance. This warranty will not apply nor will AQUART assume responsibility if your appliance has not been installed, operated, cleaned, and maintained in strict accordance with the owner's manual. This warranty does not cover damage or breakage due to misuse, improper handling or modifications.

Neither AQUART, or authorized AQUART dealer, accepts responsibility, legal or otherwise, for the incidental or consequential damage to the property or persons resulting from the use of this product. Whether a claim is made against AQUART based on the breach of this warranty or any other type of warranty expressed or implied by law, the manufacturer shall in no event be liable for any special, indirect, consequential, or other damages of any nature whatsoever in excess of the original purchase of this product. All warranties by AQUART are set forth herein and no claim shall be made against AQUART on any warranty or representation. For more information regarding specific terms of warranty coverage, email support@aquare.cn.

## CONTACT CUSTOMER SERVICE

No matter if you encounter any issues or questions about the product, please send us a message as soon as possible on the Amazon platform, and we will help you.